



MDA Recognizes Firefighter Appreciation Month.



The photo was taken at the City Commission Meeting on Aug. 17th. From Left to right: *District Vice President James TabEEK*, Local 2928; *Mayor "Woodie" McDuffie*; *MDA Coordinator Brandy*, *Fire-Rescue Chief David C. James* and *Division Chief Victor Williams*.

The **Muscular Dystrophy Association (MDA)** is an organization founded in 1950 which combats muscular dystrophy and diseases of the nervous system and muscular system in general by funding research, providing medical and community services, and educating health professionals and the general public.

Mission Statement

The Delray Beach Fire-Rescue Department is resolved to provide the highest quality of emergency services to residents and visitors of our community; effectively mitigating all types of incidents threatening life or property; educating the public in specific aspects of health and safety to assure a superior quality of life.

Vision Statement

"Our vision is to provide Fire-Rescue, Emergency Medical and Special Operations Services at the highest level of excellence, professionalism, and commitment to the community. Proud of our past and embracing our future, the members of Delray Beach Fire-Rescue will work as an effective and integrated team, dedicated to continuous improvement and maintaining a positive environment. The Department will be a model to others and the pride of the community".



Fire-Rescue Chief David C. James & Fire-Fighter Bell filling the boot for MDA



Driver Engineer Deckers along with Paramedic Press collecting donations

"Preparing for the worst.....Delivering the best"

Happy Retirement!

Lt. Geoff Cooper



30 Years

Lt. Wayne Dorcas



28 Years

From the Desk of Battalion Chief Greg Giaccone

CREW RESOURCE MANAGEMENT

Crew Resource Management was initially developed by the aviation industry in the late 1970's in response to increasing aviation accidents. A NASA study showed that many of these accidents were caused by human error such as failures in communication, leadership, and decision making in the cockpit.

According to the International Association of Fire Chiefs, Crew Resource Management is the effective management or use of all resources to mitigate a situation while minimizing errors, improving safety, and increasing performance. The use of CRM is particularly successful in situations where there is increased danger due to poor communications, and a lack of situational awareness. Crew Resource Management for the fire service was developed to address five major components that are common with fire service accidents and fatalities. They are; situational awareness, communications, failure of teamwork, decision making skills, and establishment of barriers.

I think we can all agree that each of these components is critical to the success of any E.M.S. incident, special operations call, or fire. Improving situational awareness is the main goal of CRM. Situational awareness is commonly referred to as "the big picture" or the point at which perception and reality collide.

Everything we do at any emergency incident is dependent on our situational awareness. It is the basis by which we formulate our decisions which include how we perceive the incident, ability to understand the incident, factors that are related to accomplishing goals, and the ability to predict future factors. CRM is a process by which we strive to improve situational awareness through more effective communications.

Improved communications techniques are critical to the utilization of CRM. The communications component of CRM empowers everyone on an emergency scene to speak up when they recognize that a discrepancy develops between what is happen happening and what should be occurring. If an unsafe act or condition is observed, it must be communicated regardless of rank or status in the organization. This can be accomplished by respectfully communicating what you mean in clear text and confirming the receiver acknowledges and understands the message.

In this article I have only introduced a few of the key concepts of CRM. I hope this encourages you to seek more information on this topic. You can access the IAFC 36 page document at the following location: [IAFC CRM Manual](#) The information you gain from this site can be implemented on your very next shift.

Presentation of backpacks and school supplies to Pine Grove Elementary



Pictured above is *Division Chief Crelin, Administrative Assistant Mary Black, Division Chief Victor Williams, Assistant Principal Allyson Manning, Fire-Rescue Chief David James, Principal Dr. Campbell and Lt. Rodriguez.*

Congratulations to the CERT Class of 2010-02.
Graduation was held on September 1, 2010. Great Job!



Lt. James Tabek showing Executive Assistant Desiree Kazakevicius 's son, Lukas, the day in a life of a Delray Beach Inspector.



Paramedic Brian Pollack with his son future Fire-fighter Gavin Lee

A truly rich man is one whose children run into his arms when his hands are empty.

~Author Unknown~



Letters of Gratitude

Dear Lt. Knabb,

We want to thank you so very much for your kind donation of the car seats and the back packs to the Children's Home Society of Florida. As you know they are much needed since we transport the children on a daily basis and we were in need of newer car seats.

Once again, thank you and the children thank you.

Glenys Toman
Children's Home Society of FL

*No effort on behalf of
children is every wasted.*



Dear Chief James,

I want to thank the men from your station for their quick response when my carbon monoxide alarm went off this weekend.. They were very thorough and helpful.

Please also thank the firemen from station 5 who came here with testing equipment. Fortunately it was a unit malfunction, and I have replaced it.

Sincerely,
Patricia Kennedy

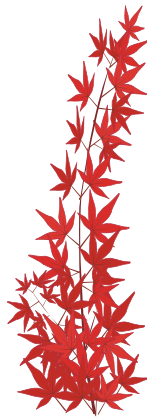
Dear Officer Turberville:

I wanted to express my appreciation to you for being the first officer on scene regarding my illness on Aug, 4th.

I also appreciated Delray paramedics that came on scene . They were great.

As a Delray resident, I want to thank you all for your service to our community.

Sincerely,
Michael E. Dacher



Attention Chief James,

Aug. 3rd, I had a "crises" I fainted in the Post Office and fell backwards cutting my head.

The four responding Paramedics need to be commended for their excellent medical attention given to me.

Their names are **Steve Press, James Bast, Lindsey Bell** and **James Bradford.**

A very Heartfelt "Thank you"
Mary Ann Matt

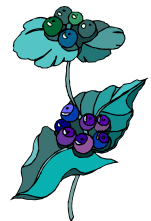
Attention Chief James,

I am 91 years young & lived in Kings Point since 1974. Florida was paradise, but as time goes by everything changes, because we moved here young & it seems like overnight we age so fast. Life becomes difficult, losing children, family, husband & friends. It becomes a lonely life, I try to get some joy out of it.

I forced myself out of bed & said "time to have a good time". I drove and parked 2 blocks from the fair. After the fair I felt faint, so I went into the Fire House. **Lt. Matthew Pearce** gave me water, an ice pack for my neck & checked my blood pressure. **Lt. Pearce & Driver Engineer Jerome Weatherspoon** drove me back to my car. God bless you both & I hope there are more angels like you in the world.

Keep up the good work & thanks again for helping such an old lady but young at heart.

Love Mrs. Elsie Dukofsky



Did you know?

80,000
The number of items that the Bureau of Labor Statistics track each month to measure inflation

2009
The first year since 1955 that inflation was negative.

The Dow Jones Industrial Average first closed over 100 in 1906. It first closed over 1,000 in 1972. It first closed over 10,000 in 1999.

The Mercedes-Benz motto is "Das Beste oder Nichts" meaning "the best or nothing".

**Smokey the Bear is a Senior!
Happy 65th Birthday Smokey**
Who doesn't know the line"
"Only YOU can prevent forest fires?"


We've all heard it and love the bear that brought us this message. The iconic image of Smokey is associated with fire prevention from the youngest child to their great-great grandma.

Smokey the Bear is officially the mascot of the US Department of Agriculture Forest Service

Take baby powder to the beach

Keep a small bottle of baby powder in your beach bag. When you're ready to leave the beach sprinkle yourself and kids with the powder and the sand will slide right off your skin.

Grapefruit
The grapefruit is a hybrid between the pummelo and the orange.



		5		3		1		
2	8						4	
		3	5		4			
	4			2	8			7
3	1						2	6
7			1	9			5	
			9		5	7		
	7						3	8
		1		8		2		

Sudoku

←

Fill in the grid so that the numbers 1 through 9 appear only once in every horizontal row, every vertical column and every 3x3 mini-box.

Only one solution is possible!
Good Luck
Answer on page 6.

September

Birthdays

3rd
Jerome Weatherspoon
Joseph Drayson

7th
Curtis Jepsen
Odell Lewis

8th
Darren Gurlly
John Kavanagh

10th
John Stabb

12th
David Kobrin

20th
Richard Bush

24th
Mark Siciliano
Daniel Waldrep

25th
Mark Dagnan

28th
Conor Devery

29th
James Bast



Anniversary

15th
Geoffrey Cooper
 30 years

9th
Michael Boyd
Michael Rodriguez
Omar Torres
 8 years

19th
Jay Gunsten
Luis Armada Jr.
Brian Fiorey
 5 years

The distribution of our next newsletter is October 15, 2010. All news articles should be turned in to Debra Nastasi, Administrative Assistant in Fire Safety on or before, October 12, 2010. Thank you once again for your contributions and we look forward to the next issue of "Hot Topics."

Sudoku Answer

4	6	5	8	3	2	1	7	9
2	8	7	6	1	9	3	4	5
1	9	3	5	7	4	6	8	2
5	4	6	3	2	8	9	1	7
3	1	9	4	5	7	8	2	6
7	2	8	1	9	6	4	5	3
8	3	2	9	4	5	7	6	1
9	7	4	2	6	1	5	3	8
6	5	1	7	8	3	2	9	4

