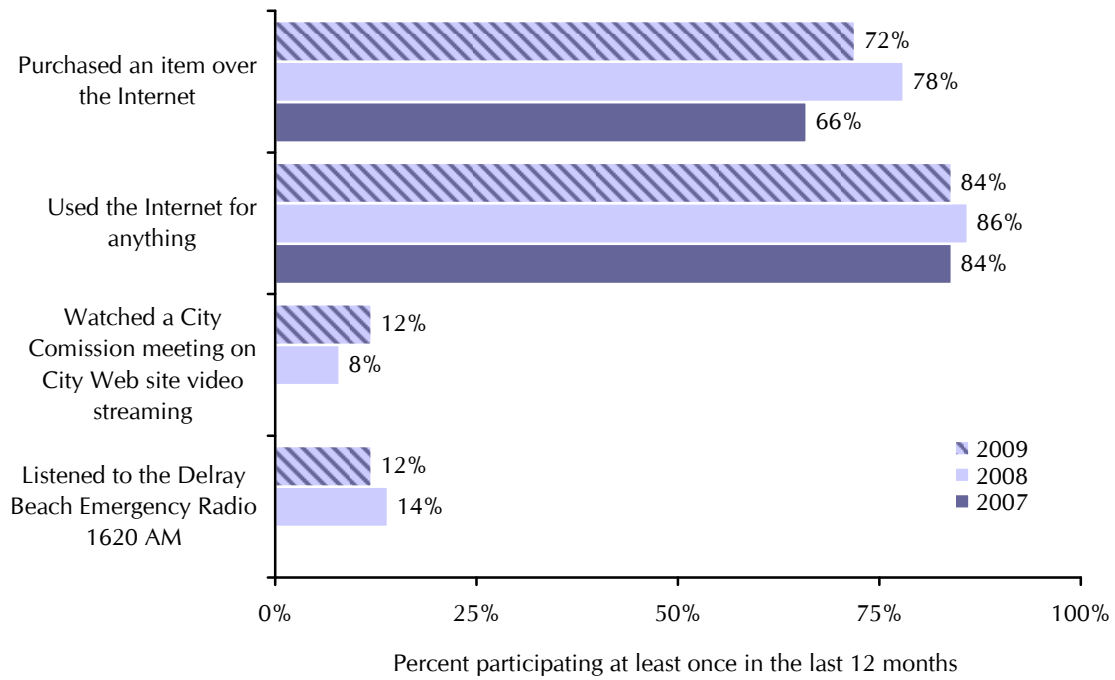
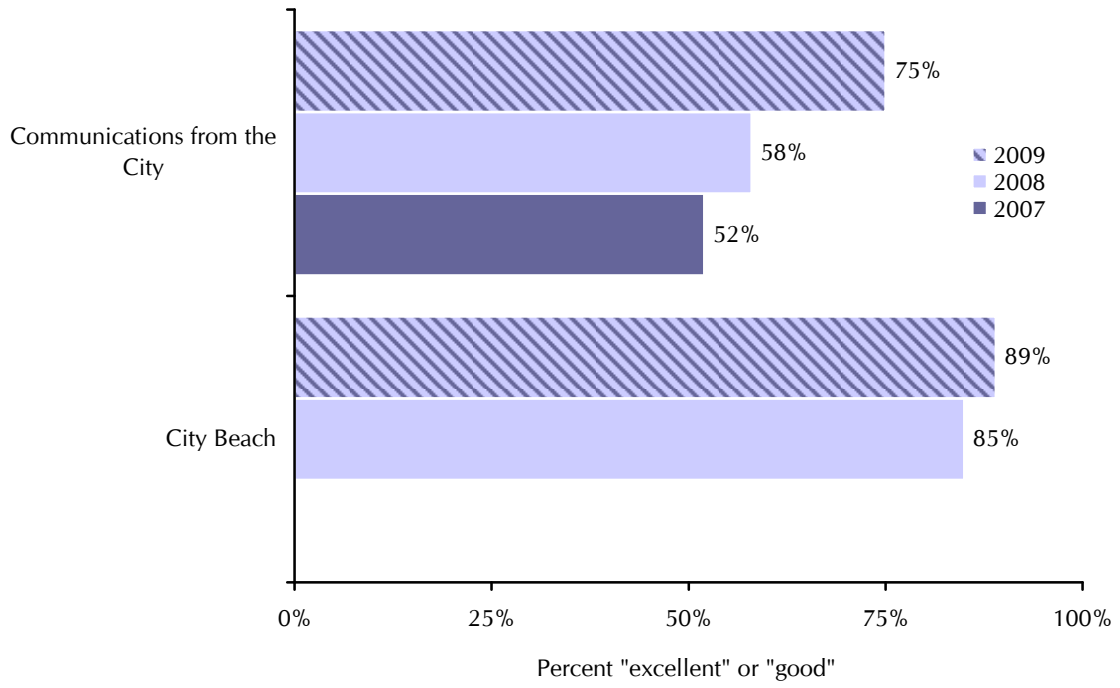


FIGURE 1: FREQUENCY OF PARTICIPATION IN THE LAST 12 MONTHS BY YEAR¹



¹ These were custom line item add-on options that the City of Delray Beach requested be included on the survey in addition to the template items from question 9.

FIGURE 2: RATINGS OF CUSTOM ADDITIONS BY YEAR²



² In 2007 and in 2008 “Communications from the City” did not list examples, in 2009, it read “Communications from the City (i.e., web site, newsletters, annual reports, etc).”